

Substitute for Form 1449A/PTO

SEP 11 2002

(use as many sheets as necessary)

Complete if Known

Application Number

~~TO BE ASSIGNED~~

Filing Date

~~HERSWICH~~

First Named Inventor

DAVID JOHN FORD ET AL

Group Art Unit

Examiner Name _____

Sheet

1

of

2

Attorney Docket Number

FMC 1438 PUS / 201-1431

[illegible][illegible]

**Examiner
Signature**

/Gerardo Araque Jr/

Date Considered

10/26/2006

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Unique citation designation number. ² See attached Kinds of U.S. Patent Documents. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document.

^a Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ^b Applicant is to place a check mark here if English language Translation is attached.



Substitute for Form 1449B/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)		Complete if Known			
		Application Number	TO BE ASSIGNED 10/064,962		
		Filing Date	HEREWITH 9-4-02		
		First Named Inventor	DAVID JOHN FORD ET AL		
		Group Art Unit			
Sheet	2	of	2	Examiner Name	
				Attorney Docket Number	FMC 1438 PUS / 201-1431

OTHER PRIOR ART -- NON PATENT LITERATURE DOCUMENTS

Examiner Initials	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
GA		Web Site, www.alldata.com/recalls/index.html Alldata, Recalls and Technical Service Bulletin Titles, 1 page.	
		Web Site, http://www.ftcollins4x4.com/ , Fort Collins 4x4 Center, 2 pages.	
		Web Site, http://home.dealerconnection.com/DealerConnection/web/service/parent.asp?dealerid=2461 , Jerome-Duncan Inc. Ford, 2 pages.	
		Web Site, http://www.billwinkchevy.com/appointment.htm , 1 page.	
		Web Site, http://www.icarumba.com/icarumba/default.asp?sid=0;a191851835716154 , 4 pages.	
		Web Site, http://www.happycars.com/mainframe.html , Superior Auto Service, Inc., 3 pages.	
		Web Site, http://www.dannemanauto.com/ , Danneman's Auto Service, Inc., 3 pages.	
		Web Site, http://www.motorquest-mi.fivestardealers.com/information-appt_sched.cgi , Joe Ricci Dodge of Dearborn, LLC-Dearborn, Michigan, 2 pages.	

RECEIVED
SEP 18 2002
GROUP 3000

Examiner Signature	/Gerardo Araque Jr/	Date Considered	10/26/2006
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PTO/SB/08A (10-96) (MODIFIED)
Approved for use through 10/31/99. OMB 0651-0031
Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE
collection of information unless it contains a valid OMB control number.



INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)		Complete if Known			
		Application Number	10/064,962		
		Filing Date	September 4, 2002		
		First Named Inventor	David John Ford et al.		
		Group Art Unit	3629		
Examiner Name	Unknown				
Sheet	2	of	3	Attorney Docket Number	FMC 1438 PUS / 201-1431

OTHER PRIOR ART -- NON PATENT LITERATURE DOCUMENTS			
Examiner Initials	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
GA		Web Site, http://nitra.acuradealer.com/tischer/en_US/ServiceApptForm.jsp Service Appointment Request, printed on 3/3/03, 2 pages	
		Web Site, http://www.passportnissanva.com/cgi-bin/formLibrary/form.asp , Schedule Service, printed on 3/3/03, 2 pages	
		Web Site, http://myautogarage.com/index.jsp , Registration, printed on 1/20/03, 5 pages.	
		Web Site, http://www.joeauto.com/ , printed on 1/20/03, 6 pages.	
		Web Site, http://autos.yahoo.com/maintain.html , printed on 1/20/03, 3 pages.	
		Web Site, http://www.cobaltgroup.com/products/nitra.jsp , printed on 1/20/03, 2 pages.	
		Web Site, http://xtime.com/solutions/auto.html , Xtime Solutions, printed on 1/20/03, 2 pages.	
		Web Site, http://www.disobey.com/ghostsites/show_exhibit.shtml/jacknabbit , jacknabbit.com, printed on 1/20/03, 1 page.	
↓		Web Site, http://www.timehighway.com/ , printed on 1/20/03, 2 pages	

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JUL 11 2003

GROUP 3600

Examiner Signature	/Gerardo Araque Jr/	Date Considered	10/26/2006
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Substitute for Form 1449B/PTO

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(use as many sheets as necessary)

Complete if Known

Application Number	10/064,962
Filing Date	September 4, 2002
First Named Inventor	David John Ford et al.
Group Art Unit	3629
Examiner Name	Unknown
Attorney Docket Number	FMC 1438 PUS / 201-1431

Sheet **3** of **3**

OTHER PRIOR ART – NON PATENT LITERATURE DOCUMENTS

Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
GA		Web Site, http://www.universalcomputersys.com/products/service.asp , printed on 1/20/03, 5 pages	
GA		Web Site, http://www.automark.net/ , printed on 1/20/03, 1 page	

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GROUP 3600

Examiner Signature	/Gerardo Araque Jr/	Date Considered	10/26/2006
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¹Unique citation designation number. ²Applicant is to place a check mark here if English language Translation is attached.



ELECTRONIC INFORMATION DISCLOSURE STATEMENT

Electronic Version v18

Stylesheet Version v18.0

Title of Invention

ONLINE METHOD AND SYSTEM FOR ADVISING
CUSTOMERS ON SERVICE NEEDS, FACILITATING THE
SCHEDULING OF VEHICLE SERVICE APPOINTMENTS,
AND CHECKING VEHICLE SERVICE STATUS

Application Number: 10/064962
Confirmation Number: 7006
First Named Applicant: David Ford
Attorney Docket Number: 201-1431
Art Unit: 3629
Examiner: Michael J. Fisher
Search string: (5920846 or 6085166 or 6101480 or 6389454
or 20020022980 or 20020032588 or
20020035493 or 20020062236 or 20020069216
or 20020072808 or 20020072938 or
20020073012 or 20020103583 or 20020107716
or 20020111844 or 20020120485 or
20020131572 or 20020143600 or 20020156672
or 20030004776 or 20030009360).pn.

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GROUP 3600

US Patent Documents

Note: Applicant is not required to submit a paper copy of cited US Patent Documents

init	Cite.No.	Patent No.	Date	Patentee	Kind	Class	Subclass
GA	1	5920846	1999-07-06	Storch et al.			
GA	2	6085166	2000-07-04	Beckhardt et al			
GA	3	6101480	2000-08-08	Conmy et al.			
GA	4	6389454	2002-05-14	Ralston et al.			

US Published Applications

Not : Applicant is not required to submit a paper copy of cited US Published Applications

init	Cite.No.	Pub. No.	Dat	Applicant	Kind	Class	Subclass
GA	1	20020022980	2002-02-21	Mozayeny et al.			

GA	2	20020032588	2002-03-14	Glazer et al.
	3	20020035493	2002-03-21	Mozayeny et al.
	4	20020062236	2002-05-23	Murashita
	5	20020069216	2002-06-06	Bates
	6	20020072808	2002-06-13	Li
	7	20020072938	2002-06-13	Black et al.
	8	20020073012	2002-06-13	Lowell et al.
	9	20020103583	2002-06-13	Ohmura et al.
	10	20020107716	2002-08-08	Callahan et al.
	11	20020111844	2002-08-15	Vanstory et al.
	12	20020120485	2002-08-29	Kirkconnell-Ewing et al.
	13	20020131572	2002-09-19	Paradis
	14	20020143600	2002-10-03	Dugan
	15	20020156672	2002-10-24	Bucko
✓	16	20030004776	2003-01-02	Perella et al.
✓	17	20030009360	2003-01-09	Chaudhary et al.

Signature

Examiner Name	Date
/Gerardo Araque Jr/	10/26/2006



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

2629
JDF

In application of:

DAVID JOHN FORD, et al.

Group Art Unit:3629

Examiner: Michael J. Fisher

Serial No.: 10/064,962

Filed: September 4, 2002

For: **ONLINE METHOD AND SYSTEM FOR ADVISING
CUSTOMERS ON SERVICE NEEDS, FACILITATING
THE SCHEDULING OF VEHICLE SERVICE APPOINTMENTS,
AND CHECKING VEHICLE SERVICE STATUS**

Attorney Docket No.: FMC 1438 PUS / 81046134

INFORMATION DISCLOSURE STATEMENT

Mail Stop Amendment
Commissioner for Patents
U.S. Patent & Trademark Office
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In compliance with the duty of disclosure under 37 C.F.R. § 1.56 and § 1.97-1.98, the experimental use of the invention disclosed below is being submitted for consideration by the Examiner.

While this Statement is being filed in compliance with the duty of disclosure, the disclosure of experimental use is not to be construed as an admission that any of this activity is "material" as defined under 37 C.F.R. § 1.56(b). To the contrary, there is no bar under the "public use" provision of 35 U.S.C. § 102(b) because the use was experimental.

CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8

I hereby certify that this paper, including all enclosures referred to herein, is being deposited with the United States Postal Service as first-class mail, postage pre-paid, in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, U.S. Patent & Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450 on:

January 24, 2005
Date of Deposit

Matthew M. Jakubowski
Name of Person Signing


Signature

Applicants filed the Application on September 4, 2002. During the time period of July 11, 2001 to May 21, 2002 (otherwise referred to as "the precritical period"), experimental use activities occurred with respect to subject matter disclosed and claimed in the Application in the form of experimental software development. The primary purpose of these activities was to ascertain whether the experimental software referenced to as Virtual Service Advisor (VSA) would answer its intended purpose of providing an online method and system for advising customers on service needs, facilitating the scheduling of vehicle service appointments, and checking vehicle service status. *La Bounty Mfg. v. United States Int'l Trade Comm'n*, 22 USPQ 833, 838 (Fed. Cir. 1992). Applicants did not determine that the invention would work for its intended purpose until after the precritical period. *RCA Corp. v. Data Gen. Corp.*, 12 USPQ2d 1449, 1453 (Fed. Cir. 1989). Applicants enclose the Declaration of Kenneth J. McCaffrey, an inventor, in support of the experimental nature of the activities during the precritical period. Consideration and entry into the record of this disclosure is respectfully requested.

Respectfully submitted,

DAVID JOHN FORD, et al.

By: 

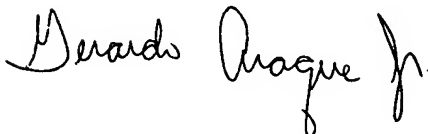
Matthew M. Jakubowski

Reg. No. 44,801

Attorney for Applicants

Date: January 25, 2005

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11/1/06